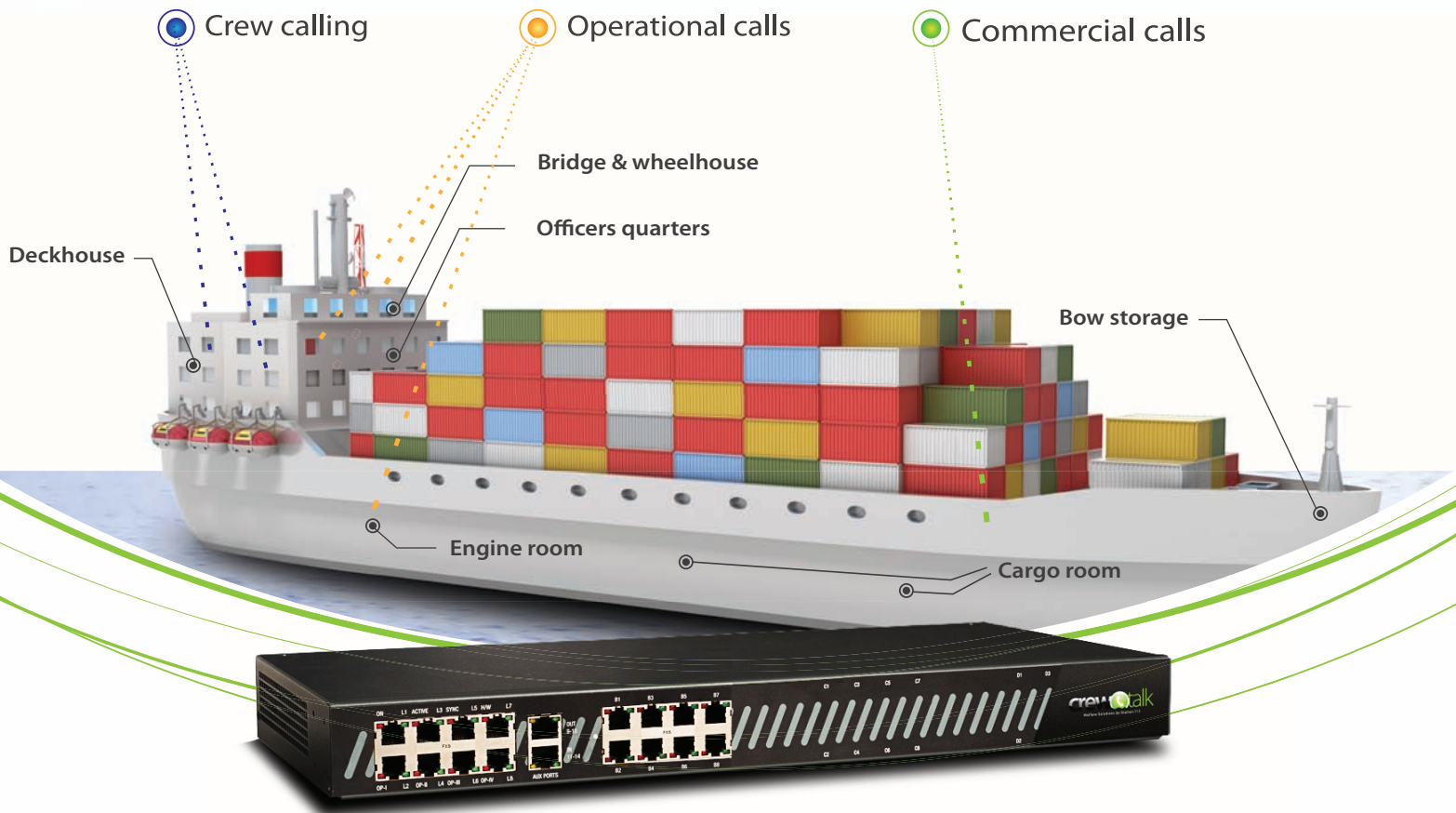


crewtalk

Welfare Solutions by Station 711

Communicate. Control. Collaborate



Complete onboard voice gateway

Break free from expensive legacy phone systems onboard and move up to crewtalk, the ultimate onboard voice gateway that increases productivity of the crew and officers and costs much less. The system is designed to support commercial, operational and pre-paid voice services, and provides flexibility to allocate different profiles per user and onboard extensions.

Evolve your communications. crewtalk enables crew mobility, calls can be made and answered seamlessly from outside the bridge, and voice mail and notification will be received via email. Simplify your operation by centralizing the outgoing/incoming calls, paging and intercom systems to one unified platform.

The art of voice. All your voice communication needs are provided by the crewtalk. Station711's crewtalk platform combines a next generation PBX with tailored call-accounting system and customizable interactive voice response. It operates as the main voice switch onboard, providing modern exchange capabilities with advanced features. The system supports traditional analog digital telephony interfaces and the newest IP technologies, provides a solution for incoming/outgoing communication, calls between onboard extensions, paging and intercom.

crewtalk is designed to support commercial, operational and personal use. As security and control measure, different usage profiles are allocated per user and onboard extensions. The system support pre-paid, post-paid services and split billing features for diverse users' profiles.

Complete customized solution. The ability to customize the IVR and call scenarios per each shipping company requirement provides a tailored solution addressing the exact onboard behavior thus leveraging crew productivity. The sophisticated Least Cost Routing (LCR) engine increases the saving dramatically. Using one platform combining operational and personal use facilitates volume discounts.

Enhanced efficiency with unified platform. crewtalk is an onboard PBX integrated with crew prepaid solution, providing controlled and managed telephony usage and costs. It integrates easily the existing onboard PBX to the Fleet Broadband terminal and ensures that all crew calls are routed through the prepaid system from dedicated voice lines, or from the PBX extensions. The crewtalk device can be connected to an additional satellite terminal for Least Cost Routing and backup purpose.

System Features:

- Advanced PBX capabilities
- Controlled usage on board
- Sophisticated voice prepaid system
- Web-based management console
- Facilitate reduced airtime charges
- Call accounting
- Multi-language IVR menu system
- Rechargeable personal crew cards
- Free calls between onboard users
- Comprehensive monitoring tools
- Least Cost Routing (LCR)
- Advanced dialing rules
- Modular and flexible solution
- TDM/SIP/IAX trunks
- Up to 8 or 16 analog lines/extensions
- 1-8 BRI ports
- Supports 10 concurrent calls
- Up to 30 users
- Remote extensions
- Voicemail
- Voicemail to Email
- Paging and intercom
- Phone provisioning tool

Increases productivity of employees and IT staff and costs much less. Distributed platform is the foundation of lower Total Cost of Ownership (TCO), crewtalk is much cheaper than traditional phone systems. The initial purchase cost and the expansion cost are both much lower compared to a proprietary PBX, paging and intercom system. Further savings come from onboard modules supporting enhanced pre-paid capabilities, reducing the satellite airtime cost to a minimum.

You got the power. Manage and control your voice communication with the intuitive web-based console. Ship masters can easily create new prepaid accounts, end-users in just one click can generate their own call logs, and top up their personal rechargeable crew cards. Finally your company can control and manage users, permissions, profiles, extension and more.

crewtalk a system that grows with your Business!

Complete voice getaway with various combinations of telephony ports. It supports 10 concurrent calls with up to 16 analog ports, as well as SIP and IAX2 phones and trunks.